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Údarás Eitlíochta na hÉireann
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ÚDARÁS EITLÍOCHTA NA hÉIREANN
IRISH AVIATION AUTHORITY

04/08/2026

Dail Question No: 512

To ask the Minister for Transport the usage of artificial intelligence within his Department; the categories of usage; the usage of artificial intelligence within any bodies under the aegis of his Department; the categories of usage; and if he will make a statement on the matter.

Identical Question(s): to all Depts.

Deputy Geoghegan,

The Irish Aviation Authority (IAA) has established a controlled and governed approach to the adoption and use of Artificial Intelligence (AI). The Authority has approved the use of Generative AI technologies, primarily through Microsoft 365 Copilot Chat and Microsoft 365 Copilot, supported by an AI Usage Policy and associated governance, security, data protection and responsible AI controls.

The IAA currently utilises AI across a number of categories:

Category	Current Usage
Employee Productivity and Knowledge Management	Use of Microsoft 365 Copilot and Copilot Chat to assist staff with drafting documents, summarising information, creating presentations, analysing data, generating meeting notes and improving information retrieval.
Business Process Automation	Limited application of AI and automation technologies to reduce manual administrative effort, improve workflow efficiency such as data extraction.
AI-Powered Assistants and Chat Agents	Proof of concept development of AI-powered chat agents to support staff in locating information and accessing services more efficiently.
Training and Awareness	Delivery of training through the use of avatars in training videos.

The Irish Aviation Authority's current use of Artificial Intelligence is focused on productivity enhancement, limited process automation, knowledge management, staff support and training. These uses are considered low-risk or minimal-risk AI systems under the EU AI Act.

Sincerely

Alec

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