



21/01/2026

Dail Question No: 373

To ask the Minister for Transport if he will provide the costs and suppliers for the development and implementation of the MySRS system; if the project was delivered within budget; and if there were any significant design changes and or deviations during development and rollout.

Deputy Farrelly

In September 2019, the IAA initiated an extensive digitalisation project. This ambitious project is unique within the EU in terms of scope, providing digital solutions for aviation safety, aviation security and economic regulation on a single regulatory platform, for the benefit of regulated entities and aircraft passengers. The project was co-ordinated with the Commission for Aviation Regulation (CAR) in advance of the merger with IAA in 2023, and that co-ordination ensured that the economic regulator module could be integrated into the IAA platform post vesting.

It is an agile development project that is modular in nature, and this allows completed modules to become operational while other modules are being developed and tested. The project deliverables are summarised as follows:

- Sep 2019: Contract signature
- Mar 2020: Detailed Specification development and sign-off
- Mar-Dec 2020: IAA Platform Build with common requirements (e.g. identity management, digital signatures and payments) and first user application delivered (i.e. Drones)
- 2021-2024: Roll-out of individual user applications in aviation safety, aviation security and economic regulation (over 100 separate software releases)
- 2025: Roll-out of Aircraft Registration and Airworthiness applications and payments.

The project was substantially completed in 2025 following roll-out of the Aircraft Registration and Airworthiness applications module. The MySRS system has processed €5.3million in online customer payments. Over 89,000 accounts have been created whereby registered users have made payments for various types of aviation licences or certificates. Almost 145,000 transactions have been processed through the system resulting in over 57,000 digitally signed certificates/licences being issued. The system has also handled nearly 875,000 related user correspondence messages.

Bord Stiúrthóirí / Board of Directors

Rose Hynes (Cathaoirleach/Chairman),
Declan Fitzpatrick (Príomhfheidhmeannach/Chief Executive)
Gerry Lumsden, Joan McGrath, Patrick Knight, Dermot
Griffin, Ann McGarry, Nóirín O'Sullivan and Colum Hanifan

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MySRS system development will continue during 2026 and beyond, to implement some outstanding requirements, as well as to keep the system up to date with ongoing changes to regulations and related regulatory processes and certificates etc.

Sincerely

Alec Elliott

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