

Irish Aviation Authority
The Times Building
11–12 D'Olier Street
Dublin 2, D02 T449,
Ireland

T: 01-6031100

Údarás Eitlíochta na hÉireann
Foirgneamh na hAimann
11–12 Sráid D'Olier
Baile Átha Cliath 2, D02 T449,
Éire

WWW.IAA.IE



ÚDARÁS EITLÍOCHTA NA hÉIREANN
IRISH AVIATION AUTHORITY

14/07/2025

Dail Question No: 48

To ask the Minister for Transport to provide an updated list of all email and phone lines for use of Oireachtas members within his Department, including all subsidiary bodies, in tabular form.

Deputy Cairns,

The table below contains contact points available for use by people seeking to contact the Irish Aviation Authority, including Oireachtas members.

Aerodromes	aerodromes@iaa.ie
For Airport and Aerodrome Certification and Licensing, Offshore Helideck Inspection, wildlife management and racing pigeons.	
Aeromedical	medical@iaa.ie
For FCL and ATC medical certification, Aeromedical Examiners and Aeromedical Centres.	
Air Navigation Services Department	ansdinfo@iaa.ie
For all ATM/ANS certification, applications, safety occurrences, notification of changes and general queries in relation to ATM/ANS.	
Air Passenger Rights	apr@iaa.ie
For information on your rights if you have a long flight delay, flight cancellation, denied boarding or downgrading visit https://www.iaa.ie/consumer-protection/air-passenger-rights If you have an existing case reference number we will contact you directly. For further information email us.	
Air Traffic Services Licensing	atclicensing@iaa.ie
For enquires related to the licensing of Air Traffic controllers (ATCOs), Aeronautical Flight Information Services Officers (AFISOs) and Radio Officers (ROs).	

Bord Stiúrthóirí / Board of Directors

Rose Hynes (Cathaoirleach/Chairman),
Declan Fitzpatrick (Príomhfheidhmeannach/Chief Executive)
Gerry Lumsden, Joan McGrath, Patrick Knight, Dermot
Griffin, Ann McGarry, Nóirín O'Sullivan and Colum Hanifan

Oifig Chláraithe:

Foirgneamh na hAimann, 11-12 Sráid D'Olier
Baile Átha Cliath 2, D02 T449, Éire
Uimhir Chláraithe: 211082. Áit Chláraithe:
Éire Cuideachta Ghníomhaíochta Ainmnithe.

Registered Office:

The Times Building, 11-12 D'Olier Street
Dublin 2, D02 T449, Ireland
Registered No. 211082. Registered in Ireland
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Aircraft Registration	
Aircraft registration applications, deregistration of Aircraft, Aircraft mortgages/IDERA, Aircraft certification and leasing.	registration@iaa.ie
Airline Licensing	
For information on the requirements and application process for an Air Carrier Operating Licence.	aclicensing@iaa.ie
Airworthiness Standards Department	
Please direct all inquiries through the primary points of contact at the IAA or the assigned inspector. General inquiries related to Airworthiness matters.	awsd@iaa.ie
Aviation Security	
For Aviation Security Notification and enquiries. To become a Regulated Entity (Known Consignor, Regulated Agent, Known Supplier, Certified Haulier). To request a list of approved Aviation Security Training Organisations (ASTO) and receive the latest version of the NCASP.	avsec@iaa.ie
Drones / UAS	
For general queries relating to Unmanned Aircraft Systems (UAS), commonly known as drones. Registered UAS operators should submit messages through mySRS.	drones@iaa.ie
Flight Crew Licensing	
For licensing of Aircrew, including private and professional pilots and cabin crew, and the provision of Pilot Theoretical Knowledge Examinations in Ireland.	licensing@iaa.ie
Flight Operations Department	
Please direct all inquiries through the primary points of contact at the IAA or the assigned inspector. General inquiries regarding Flight Operation Department matters and for further details relating a valid Air Operators Certificate.	fod@iaa.ie
Groundhandling	
For information on the requirements and application process for a Groundhandling Approval and access fees.	groundhandling@iaa.ie
Human Resources	
For all queries and applications related to IAA vacancies.	human.resources@iaa.ie

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Oifig Chláraithe:

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Maintenance Engineer Licensing	
For the licensing of Aircraft Maintenance Engineers and the approval of Maintenance Training Organisations within Ireland.	66licensing@iaa.ie
Media Queries	
To seek permission for using the IAA logo, media releases, and media-related matters.	media@iaa.ie
MySRS	
For assistance with registering on the Mysrs platform or other technical issues.	mysrssupport@iaa.ie
Planning	
To discuss any matters related to planning.	planning@iaa.ie
Training	
For all inquiries related to IAA International courses, including requests for courses in languages other than English and group virtual course registration.	training@iaa.ie
Oireachtas	-
Parliamentary Questions	Oireachtas@IAA.ie
Travel Trade	
For Travel Agent (TA) or Tour Operator (TO) licensing inquiries, requirements to sell packages/linked travel arrangements in Ireland, checking if a TA or TO is licensed with the IAA, or in the event of a collapse of an Irish-established TA or TO agency.	traveltrade@iaa.ie
Other Queries	
info@iaa.ie	+353 1 603 1100

Yours Sincerely,

Ciara O' Grady