Irish Aviation Authority The Times Building 11–12 D'Olier Street Dublin 2, Ireland www.iaa.ie Safety Regulation	Údarás Eitlíochta na hÉireann Foirgneamh na hAmanna 11–12 Sráid D'Olier Baile Átha Cliath 2, Éire Rannán na Rialachán	No. Revision Area Date	PLAM 038 1 AME 23.07.2024	IAA
Division	Sábháilteachta	Page	1 of 7	

TITLE: TRANSITION TO MYSRS FOR PART 66 AIRCRAFT MAINTENANCE LICENCE APPLICATIONS

INTRODUCTION

MySRS ("My Safety Regulation System") is the IAA's new digital platform.

All Part 66 AML related services will be accessible via the MySRS platform.

This PLAM details the transition of Part 66 Aircraft Maintenance Licence (AML) applications into the "MySRS" platform and the processing and rollout of the new electronically signed digital AML.

TRANSITION

From the 5th of August 2024, all applications for initial issue, amendments, and renewals etc. of Part 66 AMLs shall be made electronically by applicants via the MySRS platform portal; and hardcopy paper applications will no longer be accepted by IAA licensing from that date.

MySRS ACCOUNT

To access MySRS you must first create an online account.

Part 1 – Creating an online Account with MySRS

- 1. **Open a Web Browser:** Use Google Chrome, Edge, **or** Mozilla Firefox to access the IAA website.
- 2. Navigate to MySRS: Click on the MySRS tab on the homepage. This will bring you to the

MySRS Sign-In page (See Figures 1 & 2). New users, click on the MySRS Sign-up now

link (See figure 3).

3. Enter Your Email: On the MySRS Sign up page, enter your preferred email address.

This email will be used for all future correspondence with the IAA.

- 4. Create a password: Choose a secure password for your account.
- 5. **Review the Privacy Notice & Terms:** Scroll down to read the IAA data privacy notice and terms and conditions in full.
- Consent and Sign Up: Tick the boxes to consent to the Privacy Notice and the Terms & Conditions, then click sign up. (Ref fig. 4)
- 7. Activate Your Account: Check your email for an activation link and follow it to activate your account.



Figure 1 Illustrates the **MySRS** tab on the <u>IAA homepage</u>.

KIAA 🚿 Mysrs		
Email		
Password	8	
Sign In		
Have you forgot your password? <u>Click here to reset</u> Don't have an account? <u>Sign up now</u>		

Figure 2 Illustrates the **MySRS Sign In page** for exiting account holders.

Irish Aviation AuthorityÚdarás Eitlíochta na hÉireannThe Times Buildingna hÉireann11–12 D'Olier StreetFoirgneamh na hAmannaDublin 2, Ireland www.iaa.ie11–12 Sráid D'Olier Baile Átha Cliath 2, ÉireSafety Regulation DivisionRannán na Rialachán Sábháilteachta	No. Revision Area Date Page	PLAM 038 1 AME 23.07.2024 3 of 7	
---	---	--	--

🕻 IAA 🚿 Mysi	RS
Email	
Password	8
Choose a strong password for your account	
Confirm Password	64
You must use the scrollbar below to read it in General Privacy Notice Introduction	song. n full.
This Privacy Notice describes the ways in which the Iri ('IAA", 'We', 'Our' 'Us') collects, stores and uses yo This Privacy Notice relates to personal data processed number of different purposes, including via our websit customer portal MySRS (laa.mysrs.le). The Irish Aviati committed to safeguarding all personal data we handle our responsibilities under Data Protection Law. We kin provide us with the specific personal information we es Please refrain from submitting any personal informatio solicited.	sh Aviation Authority ur personal data. Iby the IAA for a www.laal.e and on Authority is e and adhering to dly ask you to Splicitly request. on that we have not
The IAA processes personal data for a number of diffe arise from its statutory powers, functions and duties. T to protect all personal data that we collect and process channels such as our websites, license application for complaint forms, phone, email, post, etc. The IAA is the all nersonal data that we process unless otherwise sta	rent purposes, which The IAA is committed s through various ms, claim forms, e Data Controller for ted. Please read this

Figure 3 Illustrates the MySRS Sign up page with the IAA privacy notice section.

Terms and Conditions Please review the MySRS Terms and Conditions.	
MySRS ("My Safety Regulation System") is the IAA's digital platform that provides public users access to its services.	
User Account To access MySRS you must first create an online account. To do this you simply need an email address and password. It is important to note that this email address will be your login to MySRS going forward so we advise that you use an email address that you personally own, although this is not mandatory. If you wish to use your work email, you may do so.	
Once you create the account you will receive an email that asks you to verify that you own the email address. Click the link (or button) in the email and it will verify the email address. You can now log into MySRS. At this stage you are an "unverified" user and will only have access to the	
I have read the IAA privacy notice and by selecting Sign up, I confirm that I am at least 16 years or older and I consent to creating an account using my personal data provided. I understand that I will have to provide proof of my age when verifying my identity	
✓ I have read and agree to the MySRS Terms and Conditions.	
Sign Up	
Already have an account? Login	

Figure 4 illustrates the MySRS Sign up page with the terms and conditions and Consent sections and Sign-Up button.

The following video link summarises Part 1: <u>https://vimeo.com/510487819</u>

Sign up to a MySRS account now by following the link: <u>https://iaa.mysrs.ie/auth/sign-up</u>

Irish Aviation Authority The Times Building 11–12 D'Olier Street Dublin 2, Ireland www.iaa.ie Safety Regulation Division	Údarás Eitlíochta na hÉireann Foirgneamh na hAmanna 11–12 Sráid D'Olier Baile Átha Cliath 2, Éire Rannán na Rialachán Sábháilteachta	No. Revision Area Date Page	PLAM 038 1 AME 23.07.2024 4 of 7	IAA
Division	Sábháilteachta	Page	4 of 7	

Part 2 – Your Account is Setup – Verify your Identity

- 1. When logged into your account select the button "verify your identity."
- 2. You will need to enter personal details.
- 3. You need to enter your address. If you hold an IAA licence you should use the address as stated on your licence and upload a copy of your passport. If you enter your Eircode the address fields will automatically update.
- 4. To upload a copy of your passport you can upload an Adobe file containing your identity document or a Picture file (for example jpeg file).

Please watch this video which summarises Part 2: https://vimeo.com/510488114

Part 3 – Your Identity is Verified – Setup Two Factor Authentication (2FA)

- 1. This step happens after your identity is verified (allow 3-10 days)
- 2. Two Factor Authentication (2FA) is required you need to download one of the following apps on your smart phone: 'Google Authenticator' or 'Authy' or 'Microsoft Authenticator' or 'FreeOTP'.
- 3. When your identity is verified using the link **sent** to your **email** sign into your account and then you will need to setup two factor authentication by using the app you have downloaded (step 1).
- 4. When setting up two factor authentication you will be shown a QR code to scan using the app on your phone.
- 5. You will be presented 5 password recovery keys **take a photo and save them somewhere safe** they will no longer be available once your 2FA is set-up.

Please watch this video which summarises Part 3: <u>https://vimeo.com/510487926</u>

Part 4 – Your Identity is Verified – Setup your Default Signature

1. When your identity is verified, it is recommended to upload your signature as this makes signing applications faster and issuing documentation more efficient (especially if you are a licence holder).

Please watch this video which explains how to upload your signature: https://vimeo.com/528250169

Please take some time to confirm the accuracy of the information that you provide at this time as further changes may require a reverification.

Once your account has been verified you are recommended to review and update your personal preferences in the "My Account" area.

ORGANISATION VERIFICATION

Depending on the type of application to be made your employer may be required to verify elements of an application such as experience. You will be required to submit a prescribed verification document that you will be able to download during the application process. It is likely that the organisation will be contacted to verify any submitted documents.

Irish Aviation Authority The Times Building 11–12 D'Olier Street Dublin 2, Ireland www.iaa.ie Safety Regulation Division	Údarás Eitlíochta na hÉireann Foirgneamh na hAmanna 11–12 Sráid D'Olier Baile Átha Cliath 2, Éire Rannán na Rialachán Sábháilteachta	No. Revision Area Date Page	PLAM 038 1 AME 23.07.2024 5 of 7	
www.iaa.ie	Baile Átha Cliath 2, Éire	Area	AME	
Safety Regulation	Rannán na Rialachán	Date	23.07.2024	
Division	Sábháilteachta	Page	5 of 7	

SET UP SUPPORT

The IAA has prepared extensive guidance material relating to the steps required to access MySRS by an individual and an organisation.

Videos are available to help with an application are on the MySRS "help-account" after you login to the MySRS platform.

Additional guidance for each service available from MySRS may be found as links located on the left of the home page when you log into the platform.

A messaging service is also available if additional support is required. This functionality is also accessible in the same location as detailed above.

LICENCE ISSUANCE FROM MySRS

Licences processed through the MySRS platform shall be issued electronically signed in accordance with Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC (The EiDAS Regulation).

When issued and signed, the licence shall be available to download directly from your MySRS profile. The downloaded licence shall not be altered in any way and is only valid as issued. Unapproved alteration of the digital file will invalidate the licence. In addition to the electronic signing of the digital document each issued licence shall contain a QR code that may be used by third parties to verify the authenticity of the document presented to them. Note that the electronically signed digital document is the actual licence.

Please see Appendix 1 for a sample of an electronically issued Part-66 licence.

The style of licence available to a licence holder is dependent on the application method available for the service sought. There is no option for a licence holder to request a specific style.

ALL PART 66 AML APPLICATIONS

From the date of transition all applications regarding a Part 66 shall be made using the MySRS platform. Applicants will be prompted to provide the required information for the application and to upload certification, experience logs etc as required for the application.

Each application is provided with a unique reference number and applicants will be able to monitor the stage of the application from within the MySRS platform. Note that any communication specific to the application shall be contained within the MySRS platform. A generic email with no detail therein will be sent to your personal email address advising you to log into MySRS to view the detail.

Original documentation may be required to be inspected prior to completion of an application and such documentation should be forwarded to:

Irish Aviation Authority The Times Building 11–12 D'Olier Street Dublin 2, Ireland www.iaa.ie Safety Regulation Division	Údarás Eitlíochta na hÉireann Foirgneamh na hAmanna 11–12 Sráid D'Olier Baile Átha Cliath 2, Éire Rannán na Rialachán Sábháilteachta	No. Revision Area Date Page	PLAM 038 1 AME 23.07.2024 6 of 7	
--	--	---	--	--

Engineer Licensing Section Personnel Licensing Division Irish Aviation Authority The Times Building 11–12 D'Olier Street Dublin 2, D02 T449 Ireland

Please include the following information with the original documentation:

- Application Reference Number
- Specific address for return of original documentation if different to your address listed in MySRS.

PAYMENT FOR APPLICATION

The fee for an application shall be applied and taken at the point of application. Please note that if an application is rejected that fees submitted are expended. It is incumbent on the applicant to ensure a valid application is submitted.

Payment shall only be accepted though one of the following formats:

- Visa Debit/Credit/Prepaid
- Mastercard Debit/Credit/Prepaid
- American Express
- Cartes Bancaires (for customers in France only)

The payment description on your card or account statement will appear as "IAA-MYSRS"

Full details relating to charges through MySRS may be viewed at <u>https://iaa.mysrs.ie/general</u>.

REQUIRED LICENCEHOLDER / APPLICANT / ORGANISATION ACTION

Any Part 66 AML applicants shall create an account on the MySRS portal.

Organisations required to support an application shall signed the required experience verification document.

Applications shall be submitted as specified on MySRS

Irish Aviation Authority The Times Building 11–12 D'Olier Street Dublin 2, Ireland www.iaa.ie Safety Regulation Division	Údarás Eitlíochta na hÉireann Foirgneamh na hAmanna 11–12 Sráid D'Olier Baile Átha Cliath 2, Éire Rannán na Rialachán Sábháilteachta	No. Revision Area Date Page	PLAM 038 1 AME 23.07.2024 7 of 7	
--	--	---	--	--

APPENDIX 1 - SAMPLE AIRCRAFT MAINTENANCE LICENCE - ELECTRONICALLY SIGNED PER REGULATION (EU) No 910/2014

