



## **Press Release**

### **PAUL BUCKLEY TRAVEL LIMITED**

The Commission for Aviation Regulation (CAR) has announced that it has been advised by Paul Buckley Travel Limited, Treaty Building, 15 Shannon Street, Limerick that it has ceased trading as a Tour Operator and as a Travel Agent. In addition to its head office in Shannon Street, Limerick the company had branch offices in Chapel Street, Charleville, Co Cork and Bridge Street, Newcastlewest, Co Limerick.

Paul Buckley Travel Limited held both a Travel Agent's licence and a Tour Operator's licence from the Commission for Aviation Regulation. Bonds held in connection with those licences will be called down and administered by the Commission for Aviation Regulation.

The Commission understands that Paul Buckley Travel Limited has already advised a number of customers and suppliers of the situation. Customers with bookings should contact the relevant airline, ferry company or tour operator to finalise their holiday arrangements.

Customers who wish to claim refunds for any money that has not been passed on to the supplier may do so from the Commission for Aviation Regulation. Claim forms may be downloaded from the Commission's website [www.aviationreg.ie](http://www.aviationreg.ie) or by contacting the Commission for Aviation Regulation between 10am and 1pm and 2.30 pm to 5pm, Monday to Friday. Telephone: (01) 6611700.

All refunds will be made in accordance with the Transport (Tour Operators and Travel Agents) Act 1982.

Claims for refunds must be made within 60 days.

Further information from:

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**Notes to Editor**

The Commission for Aviation Regulation has responsibility for issuing licences which are supported by bonds amounting to 10% of a tour operator's turnover and 4% in the case of a travel agent (operators and agents require different licences). Tour operators and travel agents are obliged to enter into a bond before the Commission grants a licence. In the event of the failure of a tour operator or travel agent to meet its obligations to customers in relation to travel abroad, the Commission is responsible for administering the bond. This consists of assessing the eligibility of individual claims from customers of the firm, making the appropriate refunds, and where necessary, making arrangements for the repatriation of customers who are abroad.

9<sup>th</sup> May 2005