

COVID-19 related advice	
Question	Answer
I booked a package holiday to x (e.g. accommodation and flight) and am worried about going.	Check the Department of Foreign Affairs and Trade (DFAT) <a href="#">website</a> for latest updates and talk to your travel agent/tour operator and then make your decision.
I have booked flights and/or accommodation myself and am worried about going.	Check the DFAT <a href="#">website</a> for latest updates and talk to your airline/accommodation/other service providers and then make your decision.
Airline x has cancelled my flight as a result of COVID-19 (outside the control of the airline e.g. inability to fly into/out of an airport) and I am unable to go on my trip.	<p>If you booked a package with a travel agent/tour operator, then talk to your travel agent/tour operator to find out your options.</p> <p>If you booked directly with an airline and other service providers, then talk to them. Discuss rerouting options with your airline. You may be due a refund from the airline, but it is unlikely that you will be due compensation. Visit <a href="http://www.flihhtrights.ie">www.flihhtrights.ie</a> for further information.</p>
I am not in a quarantined area and airline x has cancelled my flight as a result of COVID-19 (outside the control of the airline e.g. inability to fly into/out of an airport) and I am unable to return to Ireland.	<p>If you booked a package with a travel agent/tour operator, then talk to your travel agent/tour operator to find out your options.</p> <p>If you booked directly with an airline, then talk to them. Discuss rerouting options with them. Airlines within the EU are obliged to reroute at the earliest opportunity and to provide care and assistance (accommodation, meals and transport to and from the airport) while passengers await their rerouted travel. Alternatively, you may opt for a refund from the airline. It is unlikely that you will be due compensation. Visit <a href="http://www.flihhtrights.ie">www.flihhtrights.ie</a> for further information.</p>
I am unable to travel back to Ireland as planned due to COVID-19 e.g. not allowed to leave my location.	Contact the Irish Embassy accredited to the country in which you are located. These contact details are available on the DFAT website <a href="https://www.dfa.ie/embassies/irish-embassies-abroad/">https://www.dfa.ie/embassies/irish-embassies-abroad/</a>

COVID-19 (Coronavirus) is spread through contact with an infected person's body fluids (e.g. droplets from coughing or sneezing), or by touching surfaces that an infected person has coughed or sneezed on.

Regular handwashing and covering your mouth and nose when you sneeze, or cough, is the most important way to protect from COVID-19. Further information is available at [www.hse.ie](http://www.hse.ie)