



Gerry McMahon/Fáilte Travel Collapse:

Fáilte Travel (trading as Gerry McMahon Travel) ceased trading on 11 July 2008.

Passengers due to travel to Cyprus after 11 July 2008

All customers with bookings made through Gerry McMahon/Fáilte Travel, either directly or through another travel agent, are advised that, as the company has ceased trading, *it is highly unlikely that these bookings will be honoured.*

- **Customers who booked through Gerry McMahon Travel/Fáilte Travel**

Direct customers of Gerry McMahon/Fáilte Travel should make a claim for refund directly to the Commission for Aviation Regulation (see below).

- **Customers who booked through a Travel Agent or other supplier**

It is important that customers seek clarification from their own travel agent or supplier as to the exact status of their bookings. Such customers may also need to make a claim for financial reimbursement from the Commission for Aviation Regulation (see below).

REFUND ARRANGEMENTS

Clients of Gerry McMahon/Fáilte Travel can claim a refund from the Commission for Aviation Regulation by printing and completing a **Refund Application Form**, which is available for download at: http://www.aviationreg.ie/TTL_Refund_Application_Forms.HTML. Hard copies are also available upon request from the Commission at 3rd Floor, Alexandra House, Earlsfort Terrace, Dublin 2. Locall 1890 787 787.

Documentary Support for Refunds

The claim form sets out the documentary evidence required from clients - please note this includes:

- Copy of Invoice
- Copy of booking form, and
- Proof of payment.

Passengers should also keep a copy both of their claim form and of the supporting documentation.

Commission for Aviation Regulation
28 July 2008