

Received by Email

To the Commission for Aviation Regulation's

In regards to responding for the draft Determination on the PACE projects I would like to place forward that the FEGP and A-VDGS installations have brought great benefit to the Etihad operation and both elements provide higher safety and a reduction of equipment and manpower required on the ramp. I am sure stakeholders would agree seeing FEGP and A-VDGS across the campus would bring great enchantments to Dublin airport. Could this discussion be added to the PACE discussion.

Also in the PACE document it is noted in regards to transfer facilities, could there be more focus placed on the full transfer experience of transferring passengers and baggage. The Host team are in place to support passengers but connectivity between both terminals will grow in 2018 and a review of technologies to provide onward boarding cards on different carriers would of be great assistance to the community, also a focus in how to enhance the delivery of transfer bags between terminals would support the transfer growth.

4.2.6 Transfer Facilities

Two responses were received in relation to transfer facilities. One user requested the provision of dedicated bussing services for transfer passengers direct from the aircraft to the Transfer Facility on Pier 4. A second user requested that additional resources be introduced on the Dublin Airport Transfer Host Team, to facilitate increased interactions with connecting passengers

Installation of an incremental transfer dock in Terminal 2 was required to meet the growth in transfer passengers in the peak hour and enable transfer baggage capacity to increase from 540 (in 2015) to 810 (forecast for 2019).

Kind regards
Robert Duff
Airport Manager

Etihad Airways

Mezzanine Level,
Terminal 1,
Dublin Airport, Ireland
Tel: +353 1 9446210 Mob: +353 866080869
etihad.com

From **أبوظبي** to the world

