Irish Aviation Authority

The Times Building 11-12 D'Olier Street Dublin 2, Ireland www.iaa.ie

Safety Regulation

Division

Údarás Eitlíochta na hÉireann

Foirgneamh na hAmanna 11-12 Sráid D'Olier Baile Átha Cliath 2, Éire

Rannán na Rialachán Sábháilteachta

No. **PLAM 038**

Revision Area **AME**

Date 31.08.2023

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MySRS FOR AIRCRAFT MAINTENANCE LICENCE TITLE: TRANSITION TO APPLICATIONS – INITIAL PHASE: CATEGORY A FIRST TIME APPLICATIONS ONLY

INTRODUCTION

MySRS ("My Safety Regulation System") is the IAA's new digital platform. You will be able to access all your aviation related services on MySRS in the coming months with some areas already available through it.

This PLAM details the transition of Aircraft Maintenance Licence (AML) applications and processing into MySRS and the rollout of a new electronically signed version of the AML.

LAUNCH

MySRS will launch for the following AML Type

Category A - Initial - First time applications only.

From the date of transition applications for above shall be made using the MySRS platform.

TRANSITION

From 31st August 2023, applications for the initial issue of a Category "A" Part-66 AML will only be accepted through the MySRS platform. Please do not make any application through the MySRS portal if you already have a Part-66 AML of any category with the IAA or another Aviation Authority at this time.

Hardcopy applications received after that date will be returned to the applicant without review for resubmission through the MySRS portal.

Applications for any other Maintenance Engineering service including existing application shall continue in the present format.

MySRS ACCOUNT

To access MySRS you must first create an online account.

Part 1 - Creating an Account with MySRS

- 1. Using 'Google Chrome' or 'Edge' or 'Mozilla' create an account.
- 2. After selecting the MySRS account link below, Select "Don't have an account? Sign up now".
- 3. Enter your email address.
- 4. Create a password.
- 5. Scroll down to read through the data privacy notice in full.
- 6. Scroll down to read through the terms and conditions
- 7. Tick the Privacy Notice consent box and tick the Terms & Conditions consent box.
- 8. To activate your account, please use the link **sent** to your **email inbox**.

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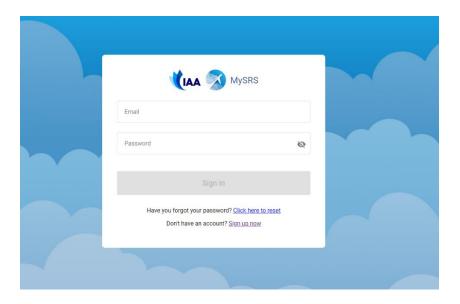
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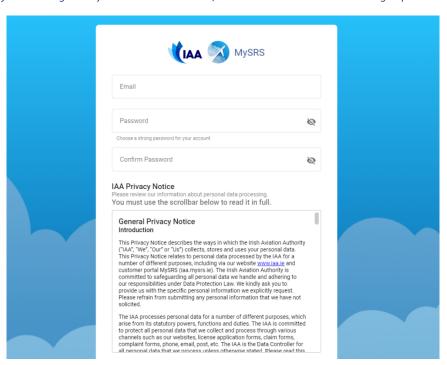
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1. After selecting the MySRS account link below, Select "Don't have an account? Sign up now".



2. Scroll down to read through the data privacy notice in full

Please watch this video which summarises Part 1: https://vimeo.com/510487819

Please use this link to create your MySRS account: https://iaa.mysrs.ie/auth/sign-up

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Part 2 – Your Account is Setup – Verify your Identity

- 1. When logged into your account select the button "verify your identity".
- 2. You will need to enter personal details.
- 3. You need to enter your address. If you hold an IAA licence you should use the address as stated on your licence and upload a copy of your passport. If you enter your Eircode the address fields will automatically update.
- 4. To upload a copy of your passport you can upload an Adobe file containing your identity document or a Picture file (for example jpeg file).

Please watch this video which summarises Part 2: https://vimeo.com/510488114

Part 3 – Your Identity is Verified – Setup Two Factor Authentication (2FA)

- 1. This step happens after your identity if verified (allow 3-10 days)
- 2. Two Factor Authentication (2FA) is required you need to download one of the following apps on your smart phone: 'Google Authenticator' or 'Authy' or 'Microsoft Authenticator' or 'FreeOTP'.
- 3. When your identity is verified using the link **sent** to your **email** sign into your account and then you will need to setup two factor authentication by using the app you have downloaded (step 1).
- 4. When setting up two factor authentication you will be shown a QR code to scan using the app on your phone.
- 5. You will be presented 5 password recovery keys take a photo and save them somewhere safe they will no longer be available once your 2FA is set-up.

Please watch this video which summarises Part 3: https://vimeo.com/510487926

Part 4 – Your Identity is Verified – Setup your Default Signature

1. When your identity is verified, it is recommended to upload your signature as this makes signing applications faster and issuing documentation more efficient (especially if you are a licence holder).

Please watch this video which explains how to upload your signature: https://vimeo.com/528250169

Please take some time to confirm the accuracy of the information that you provide at this time as further changes may require a reverification.

Once your account has been verified you are recommended to review and update your personal preferences in the "My Account" area.

ORGANISATION VERIFICATION

Depending on the type of application to be made your employer may be required to verify elements of an application such as experience. You will be required to submit a prescribed verification document that you will be able to download during the application process. It is likely that the organisation will be contacted to verify any submitted documents.

SET UP SUPPORT

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The IAA has prepared extensive guidance material relating to the steps required to access MySRS by an individual and an organisation.

Videos are available to help with an application are on the MySRS "help-account" after you login to the MySRS platform.

Additional guidance for each service available from MySRS may be found as links located on the left of the home page when you log into the platform.

A messaging service is also available if additional support is required. This functionality is also accessible in the same location as detailed above.

LICENCE ISSUANCE FROM MySRS

Licences processed through the MySRS platform shall be issued electronically signed in accordance with Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC (The EiDAS Regulation).

When issued and signed, the licence shall be available to download directly from your MySRS profile. The downloaded licence shall not be altered in any way and is only valid as issued. Unapproved alteration of the digital file will invalidate the licence. In addition to the electronic signing of the digital document each issued licence shall contain a QR code that may be used by third parties to verify the authenticity of the document presented to them. Note that the electronically signed digital document is the actual licence.

Please see Appendix 1 for a sample of an electronically issued Part-66 licence.

During the phased rollout of the MySRS platform, two styles of AML will be issued:

- The traditional hardcopy format issued as A6 pages in a black wallet.
- The newer electronically signed licence issued though the MySRS platform.

The style of licence available to a licence holder is dependent on the application method available for the service sought. There is no option for a licence holder to request a specific style.

APPLICATION FOR INITIAL CATEGORY A AML

From the date of transition applications for above shall be made using the MySRS platform. Applicants will be prompted to provide the required information for the application and to upload certification, experience logs etc as required for the application.

Each application is provided with a unique reference number and applicants will be able to monitor the stage of the application from within the MySRS platform. Note that any communication specific to the application shall be contained within the MySRS platform. A generic email with no detail therein will be sent to your personal email address advising you to log into MySRS to view the detail.

Original documentation may be required to be inspected prior to completion of an application and such documentation should be forwarded to:

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Engineer Licensing Section
Personnel Licensing Division
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Ireland

Please include the following information with the original documentation:

- Application Reference Number
- Specific address for return of original documentation if different to your address listed in MySRS.

Existing Part-66 AML holders shall not use the MySRS platform to submit an application at this time.

PAYMENT FOR APPLICATION

The fee for an application shall be applied and taken at the point of application. Please note that if an application is rejected that fees submitted are expended. It is incumbent on the applicant to ensure a valid application is submitted.

Payment shall only be accepted though one of the following formats:

- Visa Debit/Credit/Prepaid
- Mastercard Debit/Credit/Prepaid
- American Express
- Cartes Bancaires (for customers in France only)

The payment description on your card or account statement will appear as "IAA-MYSRS"

Full details relating to charges through MySRS may be viewed at https://iaa.mysrs.ie/general.

REQUIRED LICENCEHOLDER / APPLICANT / ORGANISATION ACTION

Any applicants for a Category A AML shall create an account on the MySRS portal.

Organisations required to support an application shall signed the required experience verification document.

Applications shall be submitted as specified on MySRS

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APPENDIX 1 - SAMPLE AIRCRAFT MAINTENANCE LICENCE - ELECTRONICALLY SIGNED PER REGULATION (EU) No 910/2014

