



Press Release

Italiatour Limited

The Commission for Aviation Regulation has announced that it has been advised that Italiatour Limited of 4/5 Dawson Street, Dublin 2 and 71 Lower Road, Kenley, Surrey, CRS 5NH, U.K. has taken steps to place itself into a creditors voluntary liquidation and is unable to meet contractual obligation to customers.

The Commission has accordingly revoked a travel agent's licence, which Italiatour Limited held under the Transport (Tour Operator and Travel Agent) Act 1982. A bond held in connection with the travel agent's licence of Italiatour Limited is being called down and administered by the Commission for Aviation Regulation.

Customers who have current bookings for travel with Italiatour Limited should in the first instance, contact the relevant airline, ferry company, tour operator, accommodation or other service provider to finalise their holiday arrangements. Eligible customers of Italiatour Limited who wish to claim refunds for any money that has not been passed on to the supplier may do so from the Commission for Aviation Regulation.

Claim forms may be downloaded from the Commission's website

<http://www.aviationreg.ie/downloads/bondrefund.pdf> or by contacting the

Commission for Aviation Regulation between 10am and 1pm and 2.30 pm to 5pm, Monday to Friday. Telephone: (01) 6611700.

All refunds will be made in accordance with the provisions of the Transport (Tour Operators and Travel Agents) Act 1982.

Claims for refunds must be made within 60 days.

ENDS

Further information from:

Whelan Communications

Tel 01 6807111

Notes to Editor

The Commission for Aviation Regulation has responsibility for issuing licences which are supported by bonds amounting to 10% of a tour operator's turnover and 4% in the case of a travel agent (operators and agents require different licences). Tour operators and travel agents are obliged to enter into a bond before the Commission grants a licence. In the event of the failure of a tour operator or travel agent to meet its obligations to customers in relation to travel abroad, the Commission is responsible for administering the bond. This consists of assessing the eligibility of individual claims from customers of the firm, making the appropriate refunds, and where necessary, making arrangements for the repatriation of customers who are abroad.