

Dear Sir/Madam,

Thank you for the opportunity to comment on the Draft Determination CP3/2019.

Cathay Pacific began operating flights to Dublin in June 2018, providing a direct connection between our home hub Hong Kong and Ireland. This connection, which has benefited both the Irish and Hong Kong economies, would not have been possible without the fine collaboration with the Dublin Airport Authority (DAA). We appreciate the DAA's efforts in making Dublin a more customer-friendly airport that strives for operational excellence. Many examples, such as a reduction in the number of aircraft tows and more consistent stand allocation over the past year, stand as testament to this spirit.

The DAA's collaborative approach in attracting business and improving the operational environment for airlines also has been highly welcomed. However, congestion, notably in customer-facing areas such as the immigration facilities on Pier 3 and the terminal's relatively weak premium lounge offerings, as well as on the apron with regards to taxiway congestion and shortage of wide-body parking stands, are constant pain-points for intercontinental operators. Additionally, certain ageing assets in the terminal, in particular the air bridges, make it difficult to provide a truly welcoming environment for customers.

Therefore, it is our view that for Dublin Airport to continue to succeed and to attract intercontinental connections, it is vital that investments in the airport's infrastructure as well as its commercially friendly, flexible and adaptable approach to airlines, must continue and should not decline.

Yours Sincerely,

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Regional General Manager Europe

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