

2023 Final Price Cap Statement

The Decision on an Interim Review of the 2019 Determination in relation to 2023-2026 (CP7/2022)¹ set a base price cap for 2023 of €7.59 in real terms on the maximum level of Airport Charges per passenger which may be levied by daa in respect of Dublin Airport.

The price caps can increase if certain Quality of Service (QoS) bonus thresholds are met and can decrease if QoS targets are not reached. The maximum size of the potential increase for 2023 was €0.15 (February 2022 prices) from QoS bonuses, with up to €0.36 (February 2022 prices) at risk if QoS targets were not met.

Security queue times not meeting the targets across the first five months of the year resulted in Dublin Airport incurring a penalty of €0.21 per passenger, in February 2022 prices. In the latter seven months of the year, which included the peak summer period, all queue time targets were met, with performance now back in line with 2019 levels.

Cleanliness of terminals and washrooms, along with information on ground transport were below target, resulting in a penalty of €0.09 per passenger. A Quality bonus of €0.10 was awarded for Dublin Airport exceeding targets on overall customer satisfaction, ease of movement and finding your way around, availability of baggage trolleys, and satisfaction with the wi-fi. Over the year, all wait times for assistance targets for people with reduced mobility were met, while the performance across asset availability also met target.

The impact of the both the QoS rebate and bonus, along with a Consumer Price Index adjustment of €1.07, resulted in a final price cap for 2023 of €8.46 per passenger.

Based on overall passenger numbers, Dublin Airport therefore incurred a QoS bonus of €3.4 million and a penalty of €10.1 million, resulting in a total net penalty of €6.7 million (February 2022 prices). The penalty will result in lower airport charges for airport users in 2025.

Arriving at the Final 2023 Price Cap

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| Base Price | €7.59 |
| QoS Bonus | €0.10 |
| QoS Rebate | (€0.30) |
| CPI Adjustment | €1.07 |
| 2023 Price Cap | €8.46 |

¹[2019 Determination \(iaa.ie\)](https://www.iaa.ie)